



Privacy Policy

This Privacy Policy sets out the basis on which your Personal Data will be processed by EMEA PUG Challenge Ltd as the Data Controller of your Personal Data for the purposes of the Data Protection Act 1998 in connection with the event run by EMEA PUG Challenge Ltd. Please read the following carefully to understand our views and practices regarding your Personal Data and how the EMEA PUG Challenge Ltd may treat that data.

Who we are

The EMEA PUG Challenge Ltd holds an annual conference for all Progress customers, Application Partners and End Users of Partner Applications.

Information we collect from you

PUG Challenge is a paid event. If you register as an attendee you will provide information (eg: billing address, email address, telephone number etc) some of which may constitute Personal Data. This information is collected purely for the organisation of the PUG Challenge event.

How we use your information

EMEA PUG Challenge Ltd may use your personal information

- to notify you about the PUG Challenge event
- to confirm your registration on-site
- on your delegate badge, we will display your name and the name of your organisation
- if required, where necessary, we may pass your details onto the hotel for purposes of health and safety

Third Parties

PUG Challenge does not offer or allow the selling of any information provided to third parties with the exception of that provided to Progress Software.

At the point of registration you are given the option to “opt-in” to having your details passed on to Progress Software. This information will only be used by Progress Software for conference related marketing purposes. If you agree, you can request Progress Software to remove your data after the conference.

How you can access, update or correct your Personal Data

You can ask us to correct or update any personal information that we hold.

Use of this website by minors

This website is not intended for use for anyone under the age of majority. People in this category may not register with or use this website.

Links to other websites

Links to third-party websites from this website are provided solely as a convenience to you as a



delegate. If you use these links, you will leave this site. EMEA PUG Challenge Ltd does not hold any responsibility for any of these sites, their content or their privacy policies. If you decide to access any of the third-party sites linked to this site, you do so at your own risk.

How long we retain your Personal Data

We may retain your Personal Data for so long as you are registered. You may close your account by contacting us. However, we may retain Personal Data for an additional period as is permitted or required under law. If we delete your Personal Data it may persist on backup or archival media for an additional time for legal, tax or regulatory reasons.

Use of cookies by PUG Challenge website

Cookies are small text files that are placed on your computer by the websites that you visit. They are widely used to make websites work, or work more efficiently, as well as to provide information to the owners of the site. The use of cookies is now standard for most websites. If you are uncomfortable with the use of cookies, you can manage and control them through your browser, including removing cookies by deleting them from your 'browser history' (cache) when you leave the site.

The cookies used by this website and their purpose are identified and described in the table below. We will seek your consent to use cookies the first time you visit this website (or on subsequent occasions if the cookie that records such acceptance is deleted). Denial of the cookies used by this website may prevent parts of the website from working properly.

Types of cookies

- 'Session' cookies remain in your browser during your browser session only, ie: until you leave the website.
- 'Persistent' cookies remain in your browser after the session (unless deleted by you).
- 'Performance' cookies collect information about your use of the website, such as webpages visited and any error messages; they do not collect personally identifiable information, and the information collected is aggregated such that it is anonymous. Performance cookies are used to improve how a website works.
- 'Functionality' cookies allow the website to remember any choices you make about the website (such as changes to text size, customized pages) or enable services such as commenting on a blog.

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EMEA PUG Challenge cookies

Cookie	Name	Purpose	Type	Expiration	Details
ASP.NET session ID	ASP.NET_SessionId	Contains information about the browser session and enables visitors to log into the website.	Session	On session end	Here
ASP.NET Auth	.ASPXAUTH	Determines whether a user is authenticated.	Persistent	30 minutes	Here
ASP.NET Cookies	.AspNet.Cookies	The relying party cookie (claims authentication mode) that is used to cache authentication information.	Persistent	600 minutes	Here
Google Analytics	_ga	Used to distinguish users	Persistent	2 years	Here
Google Analytics	_gat	Used to throttle request rate	Persistent	1 minute	Here
Google Analytics	_gid	Used to distinguish users	Persistent	24 hours	Here
Google Analytics	__utma	Used to distinguish users and sessions. The cookie is created when the javascript library executes and no existing __utma cookies exists. The cookie is updated every time data is sent to Google Analytics.	Persistent	2 years	Here
Sitefinity CMS	SF-TokenId	Handles the claims token (claims authentication mode)	Persistent	118 minutes	Here
Sitefinity CMS					
Sitefinity CMS	sf_timezoneoffset	Stores the value of the UTC time zone offset for the particular user, that is, the timezone difference between UTC and the user's local time, in minutes.	Session	On session end	Here
Sitefinity CMS	sf-trckngckie	Logs the page visit	Persistent	180 days	Here
Sitefinity CMS	sf-tracking-consent	Saves the tracking consent choice, made by visitors.	Persistent	9999 days	Here
Sitefinity CMS	shoppingCartId	Holds the ID of the customer's shopping cart.	Persistent	6 months	Here
Cloudflare	__cfduid	Set by the CloudFlare service to identify trusted web traffic. It does not correspond to any user id in the web application, nor does the cookie store any personally identifiable information.	Persistent	5 years	Here



Right to complain

If you believe that the EMEA PUG Challenge Ltd is not processing your personal data in accordance with the requirements set out herein, you have the right to complain.

How to contact us

User Group Office, PO Box 7713, Poole, BH15 9GP

Email: support@pugchallenge.eu

Tel: +44 (0) 1202 620 700

Please note

If we intend to use your Personal Data in any matter that is not consistent with this Privacy Policy, you will be informed of such anticipated use prior to or at the time the Personal Data is collected, or we will obtain your consent subsequent to such collection but prior to such use.